

You are a cybersecurity analyst working for a multimedia company that offers web design services, graphic design, and social media marketing solutions to small businesses. Your organization recently experienced a DDoS attack, which compromised the internal network for two hours until it was resolved.

During the attack, your organization's network services suddenly stopped responding due to an incoming flood of ICMP packets. Normal internal network traffic could not access any network resources. The incident management team responded by blocking incoming ICMP packets, stopping all non-critical network services offline, and restoring critical network services.

The company's cybersecurity team then investigated the security event. They found that a malicious actor had sent a flood of ICMP pings into the company's network through an unconfigured firewall. This vulnerability allowed the malicious attacker to overwhelm the company's network through a distributed denial of service (DDoS) attack.

To address this security event, the network security team implemented:

- A new firewall rule to limit the rate of incoming ICMP packets
- Source IP address verification on the firewall to check for spoofed IP addresses on incoming ICMP packets
- Network monitoring software to detect abnormal traffic patterns
- An IDS/IPS system to filter out some ICMP traffic based on suspicious characteristics

Incident report analysis

	
Summary	The organization experienced a network service ICMP flooding which required
	the organization to bring down all non critical network service. The
	organization was able to return network service back to normal operations and
	will implement steps to further secure their companies network.
Identify	After the organization recently experienced a distributed denial of service
	attack by a flood of ICMP pings, the team discovered that the primary
	compromise was an unconfigured firewall. The malicious attacker was able to
	overwhelm the server and bring down its operations temporarily.
Protect	The team has addressed this security event by implementing a rate limit on
	incoming ICMP pings, source IP address verification through the firewall to
	prevent IP Spoofing, network monitoring software to detect abnormal network
	traffic, and an IDS/IPS to detect or prevent ICMP traffic based on specific
	characteristics.
Detect	To improve and prevent future DDoS attacks the team will ensure that all
	firewalls are configured and unused ports disabled, as well as using network
	monitoring tools to observe abnormal activities.
Respond	For future security events the team will isolate the affected system to prevent
	disruption of services. The team will also analyze network logs to ensure
	abnormal network behavior is occurring on the network. Finally the team
	should report all incidents to upper management to follow through on next
	steps or action plan.
Recover	To recover from ICMP flooding DDoS attack all system functionality must be
	brought back to normal operations. All noncritical network operation on the
	network should be stopped to reduce network traffic. Next, all critical network
	services should be restored first. Once the ICMP flood packets have timed out,

	return all non critical service online.
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Reflections/Notes: